PHARE CARE SERVICES LTD

your care, our passion

- Care
- Support
- Integrate

Care Workers
Support Staff





PHARE CARE SERVICES

We offer domiciliary tailored approach care, supporting a wide range of client groups ranging from people diagnosed with dementia,mental health needs, learning and/or physical disabilities and complex medical needs. This is done in a way that ensures the social, physical and emotional needs of our clients are met.

We provide our clients with a team of care workers and support staff, who go above and beyond in providing outstanding care for our clients. We believe in providing an environment that encourages and supports clients to lead as full and active a life as they are able, within their environment.

Ultimately, our aim is to support clients in their own homes for as long as possible. Home is where people feel comfortable, safe and secure and where they want to be, instead of having to go into residential care.



OUR PHILOSOPHY

CARE

Phare Care Services provides a full range of home care services, including specialist care for complex conditions. We aim to tailor the care we provide to our clients' needs ensuring their care is personal to them. Our staff are experienced in managing and addressing both health and social care needs of all ranges of clients.

SUPPORT

We support and enable clients in managing their activities of daily living with an aim to increasing their ability to live independently in the community in a safe and responsible manner. The support decreases as the client learns new skills, gains confidence and relies less on formal support and more on their own abilities. Our goal is to ensure each client achieves and maintains the best possible level of independence and quality of life at home.





INTEGRATE

At Phare Care Services we believe in integrated care which aims to provide person-centred support, enabling different health care teams to work together more closely and for the individual to receive care that caters for all of their needs. This is done by working closely in partnership with health-care professionals, GPs or people important to them, to ensure we develop and deliver a support which is unique to each person we support and care for.

OUR COMMITMENT

We believe care is more than just doing a task for someone else. We develop a custom care plan for your loved one that includes physical safety and wellbeing,emotional health, and socialization. Our goal is to help our clients have the best quality of life while maintaining their independence.

We take great care in recruiting, training and supervising our staff before any offer of employment is made, Enhanced DBS disclosure is obtained and Induction training followed. The most important people in our organisation are the care and support workers with whom our clients have regular contact. This is why we involve our clients and customers feedback in the training and the on-going appraisal of our care and support staff. We aim to recruit staff with the same values and interests of the people they are supporting. All members of staff are subject to thorough pre-employment checks to ensure safety and compliance. In addition to this, members of staff receive comprehensive training with regular updates to provide the highest quality care.



OUR SERVICE









PERSONAL CARE SUPPORT



Personal care is a broad term that supports basic personal hygiene and activities of daily living, including dressing, grooming, and toileting. We assist clients with personal care needs ranging from stand-by assistance to full care, depending on each client's individual needs.

This can include basic tasks, such as bathing, mobility assistance, incontinence and toileting care, preparing and serving meals, to more hands-on personal care including position changes for those clients that are bed-dependent, and specialized care for those with memory issues or cognitive impairments, fall risk assessment and prevention and change in condition monitoring.

Personal home care services can also include assistance with outings, social events, shopping trips, and other activities of interest to maintain engagement both physically and emotionally.



COMPLEX NEEDS SUPPORT

A chronic condition is a problem that lasts for a long time or one that will never go away, and people touched by chronic conditions will need assistance with routine aspects of everyday life. In partnership with clients' GPs and Health Professionals, we support patients with chronic and complex illnesses allowing them to remain at home safely and to avoid unnecessary re-hospitalizations. These clients require person-centred specialist support to manage their symptoms and day-to-day activities to enable a high quality of life.

Our care team members can assist with:

- Support with healthcare/medical appointments
- Support with medication
- Support for patients after hospital discharge
- Support for people with terminal illnesses
- Support with respiration or airway problems
- Support with bowel, stoma and catheter care
- Support with parenteral feeding such as PEG and NG feeding.
- Support with end of life care.

... and much more.



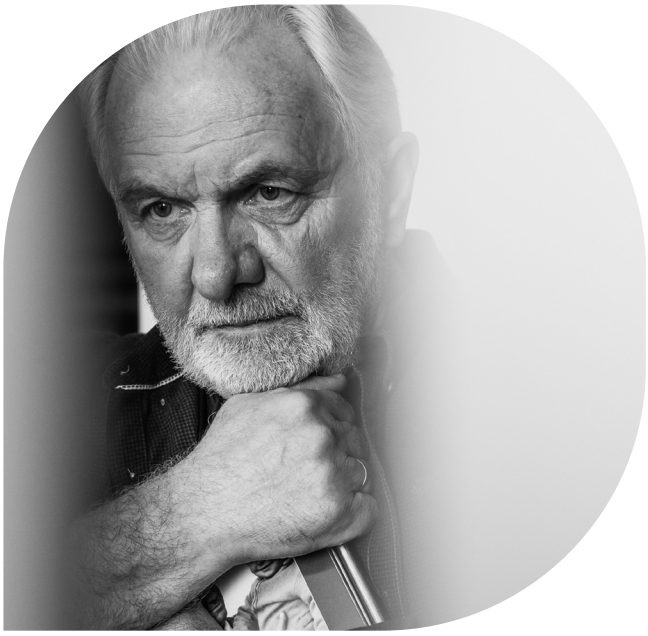
DEMENTIA SUPPORT

We believe that the elderly at some point in their lives will need care and support as health challenges come on. Whether it's Alzheimer's, dementia, mental health issues and learning disability. We understand that everyone with a disability or health need deserves a life of choice, freedom and independence. Because of this we provide the right support to enable clients to choose their own path and to get the right help when they need it. Our Supported living is person-centred and aspirational-focused, putting the client in control of their choices and the support they receive. This is personalised to the needs and wishes of each individual and promotes autonomy, inclusion and community integration. Our aim is for each person to find the best-possible solution for them.

People with dementia may not have complex physical health needs requiring nursing care, but they do require specialist understanding of the condition and its effects. Good quality dementia care that treats people with respect, preserves dignity and encourages independence can enhance and uplift their lives. With this in mind, care plans are reviewed regularly to ensure that these individual needs are met as closely as possible.



MENTAL HEALTH SUPPORT



Mental health is still something of a taboo subject, yet at any one time, one in six people in the UK has a common mental health problem such as an anxiety disorder or depression, whilst one in 100 has a severe mental illness, such asbipolar disorder or schizophrenia. We focus our attention and support on the small steps that lead to a fulfilling and independent future for people with complex mental health illness. Our approach is focused on the needs of the individual and maximising their independence as much as possible. It is our goal that each person we support can live in the least restrictive environment whilst continuing to be able to access on-going support and the therapeutic engagement of a full multidisciplinary team.

LEARNING DISABILITIES

People with a learning disability often find it difficult to cope on their own with day-to-day tasks and may need support to develop the skills they need to live independently.

This level of support depends on the severity of an individual's learning disability. Many people with a mild learning disability are able to live on their own and may only require community support to thrive.
However, those with a severe or profound learning disability could require full time nursing and intensive care throughout their lives. They could also be living with a physical disability.

Living with a Learning Disability

Most individuals with a learning disability are treated 'differently' to the rest of society. They have to face prejudice and challenges on a daily basis, and may find it difficult to access services and have the control over their lives that most of us take for granted. With our support, most people with a learning disability can enjoy meaningful, independent and fulfilling lives in their own environments.



RESPITE AND LIVE-IN CARE



Providing ongoing care for a loved one can certainly be challenging – and at times exhausting if you are a full-time or part-time carer. We offer temporary care for the period of time that is best suited to meet your needs.

We also provide short-term and long term live-in care. Having a live-in carer on hand provides peace of mind for family members that their loved one is being cared for while they are away.





PROVIDING A WIDE RANGE OF SUPPORT SERVICES. Support and Care to Clients with various health challenges.

PROVIDING QUALITY DOMICILIARY SERVICES

Care tailored towards clients within their own environment.

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